

opcyc GmbH - SÜDERSTRASSE 63 - 20097 HAMBURG

To our
clients
prospects
business partner

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Just Intelligence GmbH is now opcyc GmbH

Dezember 3rd / 2018

Dear Sir or Madam,

Just Intelligence GmbH has changed its name. From now on our company name is:

opcyc GmbH

spoken: [opsaik]

op like operation **cyc** like cycle

We are thus clearly expressing our core and our unique selling proposition. Our WFM software comes from the operational side and can not only map but understand the daily planning, control and optimization cycle of customer service centers. This is what distinguishes our software opcycWFM (formerly ICC).

As our valued customers, you know that. As our future customers you will learn to appreciate it. And as our business partners you will simply be able to pronounce us better.

Best regards,



Ralf Thomas
Managing Director

! Please note that as of today we can only accept invoices that are issued under the new company name, opcyc GmbH. Invoices which show a date after today and are not issued to opcyc GmbH will unfortunately have to be rejected. Thank you very much for your understanding. !